## How to Appear in Douglas County District Court 1 Using GoToMeeting

Meeting Room: DouglasDistrictCourt1 Phone Audio: (786) 535-3211 Access Code: 560-720-029#

GoToMeeting is compatible with any computer, tablet or smartphone with a camera, microphone, and speakers.

- 1. If using a tablet or smartphone:
  - a. Download the GoToMeeting app from the Apple App Store for iPhones or Google Play Store for Android
  - b. Open the GoToMeeting App and proceed to Step 3
- 2. From your computer, browse to www.JoinGoToMeeting.com (not case-sensitive).
- 3. Enter the Meeting Room name **DouglasDistrictCourt1** (not case-sensitive; no spaces)



- 4. Click Join
- 5. Click Join my meeting
- 6. If prompted, enter your name
- 7. If prompted, select your microphone and speakers -OR- call in using the number (786) 535-3211, Access Code 560-720-029#
- 8. Enable the webcam by clicking the icon



- 9. Click Share my webcam
- 10. Unmute and mute the microphone or phone when appropriate



## **Troubleshooting**

If there is no audio heard from the courtroom, check the following:

Speakers or headset are not muted and volume is turned up

If the courtroom is unable to hear you, check the following:

- Unmute your microphone by clicking on this icon
   The icon should be green.
- Move closer to your microphone

If the courtroom is unable to see you on camera, check the following:

• Enable your camera by clicking on this icon

The icon should be green.

